

Data Protection Statement for the WEBSITE

Section 1 Information on the collection of personal data

(1) In the following we will inform you about the collection of personal data when using our website. Personal data is all data that relates to you personally, e.g. name, address, e-mail addresses, user behaviour.

(2) The controller as defined by Article 4(7) EU General Data Protection Regulation (GDPR) is Mr Alexander Wagner, MSc. You can contact our data protection officer at data-privacy@kraus-austria.com or at our postal address Sattnitzgasse 69, A-9020 Klagenfurt, Austria marked "FAO Data Protection Officer".

(3) When you contact us by e-mail or via our contact form, we store the data you provide us (your e-mail address, if applicable your name and your telephone number) in order to respond to your query. We delete the accumulated data when the storage of this is no longer necessary, or if statutory retention periods exist, we restrict the processing of the data.

(4) If we have to commission service providers for individual functions of our service or wish to use your data for advertising purposes, we will inform you in detail of the respective processes, as stated below. In doing so, we will also state the defined criteria for the storage period.

Section 2 Your rights

(1) You have the following rights with respect to your personal data processed by us:

- Right of access,
- Right to rectification or erasure,
- Right to restriction of processing,
- Right to object to processing
- Right to data portability.

(2) You also have the right to lodge a complaint with the Austrian data protection authority (www.dsb.gv.at) about the processing of your personal data by us.

Section 3 Collection of personal data when using our website

(1) If you use our website for information purposes only, i.e. if you do not register with us or you send us information in a different way, we collect only the personal data that your browser sends to our server. If you would like to view our website, we collect the following data we require for technical purposes to display our website to you and to guarantee stability and security (the legal basis for this is Article 6(1)(1)(f) GDPR):

- IP address
- Date and time of the server query
- Time zone difference to Greenwich Mean Time (GMT)
- Content of the request (specific page)
- Access status/HTTP status code
- Volume of data transferred in each case
- Website the request comes from
- Browser
- Operating system and its interface
- Language and version of the browser software.

(2) In addition to the previously mentioned data, cookies will be stored on your computer when you use our website. Cookies are small text files which are stored on your hard drive by the browser you use and which transmit certain information to the body setting the cookie (in this case us). Cookies cannot run programs or transfer viruses to your computer. They are designed to make our services more user-friendly and more effective.

(3) Use of cookies:

a) This website uses the following type of cookies, the scope and function of which are explained below:

- Transient cookies (see b)
- Permanent cookies (see c).

b) Transient cookies are automatically deleted when you close the browser. These include, in particular, session cookies. These store a so-called session ID which allow

different requests from your browser to be assigned to the general session. This enables your computer to be recognised you if you return to the website. Session cookies are automatically deleted when you log off or close the browser.

c) Permanent cookies are automatically deleted after a given time, which can be different for each cookie. You can delete cookies at any time through the security settings of your Internet browser.

d) You can configure your browser settings as you wish and reject, for example, the acceptance of third-party cookies or all cookies. We wish to point out that in doing so you may possibly not be able to use all of the website's functions.